

NORDSTROM

October 20, 2014

Dear Nordstrom Canada Supplier,

Effective 11/1/2014, Nordstrom will no longer be using the temporary email attribute nordsuppcanada@nordstrom.com to answer Canada specific compliance inquiries. Going forward, please use the email addresses provided below or our Nordstrom Supplier Compliance Hotline (877-444-1313) between the hours of 8:00 AM and 4:00 PM Pacific Standard Time, Monday through Friday. We look forward to helping you through our existing compliance email addresses.

- For questions regarding: Hangers, Tickets, Packaging, Cartons and Carton Labels as well as ASN's, contact **Nordstrom Floor Ready Management**. Select Hotline option 1 or email frm@nordstrom.com.
- For questions regarding: EDI Setup, Missing PO, FA research and all General Inquiries, contact **Nordstrom MI Compliance**. Select Hotline option 2 or email micompliance@nordstrom.com
- For questions regarding: Technical Transmission of Data and EDI Mapping, contact **Nordstrom EDI Group**. Select Hotline option 3 or email edi.group@nordstrom.com (for initial EDI Setups contact MI Compliance).
- For questions specific to the Routing Guide including Routing, Carriers, Store/DC List, contact **Nordstrom Transportation**. Select Hotline option 4 or email traffic@nordstrom.com.
- For questions regarding amount or timing of invoices, checks, or any other accounts payable related issues and charges, contact **Nordstrom Accounts Payable**. Select Hotline option 5 or email merch.ap@nordstrom.com.

Your contacts will be the same for both US and Canadian business.

Thank you,

Nordstrom Supplier Compliance